

See attached spreadsheet

"Strongly disagree" & "disagree" survey responses have been combined under the "Disagree" column heading

"don't know" and "no opinion" survey responses have been combined under the "unknown/no opinion" column heading

"agree" and "strongly agree" survey responses have been combined under "Agree" column heading

If more than 1/3 (33.3%) of respondents indicated "unknown/no opinion", that number has been highlighted in beige, and the comments show "low opinion rate".

If number of responses under "disagree" is double (or more) the number of responses for "agree", I've highlighted the number and in the comments column, suggested this is an "opportunity for improvement"

If the number of responses under "agree" is double (or more) the number of responses for "disagree", I've highlighted the number and in the comments column suggested there is a "high level of satisfaction" under comments.

Using this approach, 3 "opportunities for improvement" stand out:

- Better sidewalks
- More benches
- Community organizations intentionally reach out to seniors...